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PATENT  
Customer No. 32,127  
Attorney Docket No. 03-1015

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:

John REFORMATO et al.

Application No.: 10/720,943

Filed: November 24, 2003

For: METHODS AND SYSTEMS FOR  
REMOTE CALL ESTABLISHMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(b)**

Pursuant to 37 C.F.R. §§ 1.56 and 1.97(b), Applicants bring to the attention of the Examiner the documents listed on the attached PTO 1449. This Information Disclosure Statement is being filed before the mailing date of a first Office Action on the merits for the above-referenced application.

Copies of the listed documents are attached.

Applicants respectfully requests that the Examiner consider the listed documents and indicate that they were considered by making appropriate notations on the attached form.

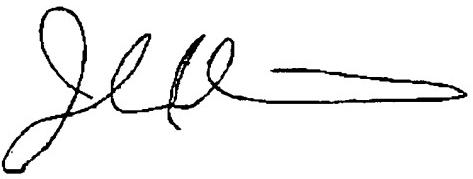
This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that each or all of the listed documents are material or constitute "prior art." If the Examiner applies any of the documents as prior art against any claim in the application and Applicants determine that the cited documents do not constitute "prior art" under United States law, Applicants reserve the right to present to the office the relevant facts and law regarding the appropriate status of such documents.

Applicants further reserve the right to take appropriate action to establish the patentability of the disclosed invention over the listed documents, should one or more of the documents be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please charge the fee to our Deposit Account No. 07-2339.

Respectfully submitted,

By:

  
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Date: July 19, 2004

## INFORMATION DISCLOSURE CITATION

Atty. Docket No.	03-1015	Appln. No.	10/720,943
Applicant	John REFORMATO et al.	O P E J C S JUL 20 2004 PATENT & TRADEMARK OFFICE	
Filing Date	November 24, 2003	Group:	2643

## U.S. PATENT DOCUMENTS

Examiner Initial*	Document Number	Issue/Pub. Date	Name	Class	Sub Class	Filing Date (if needed)
	4,540,850	Sept. 10, 1985	Herr et al.	379	88.19	
	5,327,486	July 5, 1994	Wolff, et al.	379	93.23	
	5,631,904	May 20, 1997	Fitser et al.	370	261	
	5,652,789	Jul. 29, 1997	Miner et al.	379	201	
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Examiner Initial*	Document Number	Issue/Pub. Date	Name	Class	Sub Class	Filing Date (if needed)
	09/828,679		Reding et al.			Apr. 6, 2001
	09/785,223		Swingle et al.			Feb. 16, 2001

## FOREIGN PATENT DOCUMENTS

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	0818908	Jan., 1998	EP			
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	"Voice-ASP, White Paper Technology & Processes," eVoice, December 13, 2000
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	"Chapter 3: Overview," last updated December 2, 1999, <a href="http://service.real.com/help/library/guides/q270/htmfiles/overview.htm">http://service.real.com/help/library/guides/q270/htmfiles/overview.htm</a>

*Did not receive foreign documents*

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Examiner	Date Considered		
*Examiner:	Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.		
Form PTO 1449	Patent and Trademark Office - U.S. Department of Commerce		